

Alexander Gomanov

Head of Infrastructure · SRE Lead / Manager · Platform Engineering Lead · DevOps Lead

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PROFILE

Head of infrastructure, DevOps and SRE departments. In IT since 2009, in leadership roles for the last four years. I own the scale, cost and reliability of production services: Kubernetes, monitoring, SLO/SLA, automation, capacity planning and how the team works. Looking for a full-time in-house role.

EXPERIENCE

Head of Infrastructure · SimpleOne

2024 — present

[ITG group](#) · [Saint Petersburg](#)

- Kubernetes migration: reviewed 15 microservice repositories, found 20+ places where services would break, built a prioritized backlog. The sandbox launched on schedule.
- Picked a new object-storage backend: three options against 20+ criteria, decision and reasoning recorded in an ADR, ~8 TiB migration plan. Set up OS certification where load testing is a mandatory step before release.
- Object-storage audit (18 buckets, ≥400 GB) — up to 180 GB reclaimable.
- Before that — head of managed services at ITGLOBAL.COM (same group): 13 engineers (DevOps, SRE, managed apps, Linux/Windows, databases), three teams with leads, tech debt -88%, DevOps-service revenue doubled, +48% revenue per engineer-hour, a custom service with a 7-minute response round the clock.

Head of IT — DevOps, SRE, support · Smart Dynamics

2022 — 2024

[Smart Dynamics holding](#) · [Cyprus](#)

- Ran the shared IT team of the holding: budgets, tooling, processes and infrastructure for every company in the group.
- Grew a team of four into two departments with their own leads, DevOps and support. They still run on their own, without a department head.
- 17× fewer production incidents; infrastructure and software spend -25%; support SLA from 36% to 93%; throughput from 35 to 250 tickets per person per month.

Project manager / service manager

2018 — 2021

[KORUS Consulting](#) · [Saint Petersburg](#)

- 9 dedicated service contracts (Russia/CIS), up to 4–5 projects at a time; budgets of ₺0.5–1.5M/month.
- Restaurant-chain network infrastructure: 500 sites, 2000 workstations, 2 data centers.

System administration and support

2009 — 2018

[Support and administration](#)

- Linux/Windows, monitoring, routine automation, on-call shifts; support quality up from 80% to 95%.

RESULTS IN NUMBERS

Reliability. 17× fewer production incidents; support SLA from 36% to 93%; 80% of service health models updated.

Cost. −25% infrastructure and software spend; −88% tech debt (286 → 34 tasks); ×2 DevOps-service revenue from a key client.

Scaling. 15 repositories audited for Kubernetes readiness; ~8 TiB S3 migration plan (1.8M objects); 20+ server HA product cluster.

Operating model. 13 engineers, three teams with leads; support split from development, KPIs, department P&L, capacity planning; 30+ projects delivered.

TECHNOLOGIES

Kubernetes · Docker · Docker Compose · Ansible · Terraform · GitLab CI/CD · Linux · Windows Server · VMware/ESXi · Prometheus · Grafana · Zabbix · ELK · PostgreSQL · Python · Bash · SLO/SLA · Incident / Problem Management · Capacity planning · ITSM / SDLC · SimpleOne · Jira

SECURITY

Part of my background since 2009: risk analysis, hardening, perimeter defense, resilience under load, attack-vector review, DDoS protection and remediation order. Not a pentester — I look at infrastructure the way the person who operates it does.

Detailed case write-ups: cv.gomanov.pro/en/cases.html